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Introduction

This chapter describes the background, the system architectures, and the principle that how Capsa works.

Background

The rapid popularization and wide application of wired and wireless networks, including various E-Commerce, E-Government, network office and other uses of modern information, offers opportunities of faster development to enterprises. However, while people are enjoying convenience and profits brought by network, they also have to suffer its low efficiency, troubles and even breakdown, which may cause damages to enterprises/organizations’ operation and result in incalculable loss.

As security management and performance maintenance are becoming more and more important, network engineers and administrators are facing the problem of how to improve network speed and efficiency. On the other hand, due to network infrastructure being more complex and network technology being developing amazingly fast, it is more difficult than ever before to implement network maintenance and network arrangement. Therefore, efficient network management solutions are very important for to administrators find and solve network problems.

Capsa, provided by Colasoft, is such a solution. It captures original packets in real-time, decodes, analyzes, and diagnoses captured packets, and then displays the results in straightaway views, visualized charts and structured reports, to thereby get the network administrators to know the network status comprehensively and quickly.

Working principle

In actual network communications, all data are sent and received by network adapters. By default, a network adapter only receives unicast packet traffic matching its MAC address and broadcast traffic on the network. If we put the network adapter in promiscuous mode, it will receive all traffic through it, regardless of the destinations.

Colasoft Capsa utilizes such a mechanism to capture packets. It takes every network element, such as IP addresses, MAC addresses, protocols, packets, as a network object, and integrates them into a project. Therefore, every tiny change on the network will be monitored and analyzed to the project.

Based on Ethernet sniffer technology, Capsa captures traffic via bypass access. It first puts the network adapter of the computer on which Capsa is installed in promiscuous mode to capture all packets over the network, then delivers captured packets to analysis modules for analyzing, and at last displays the result on the screen and automatically diagnoses the problems.

System architecture

To analyze the traffic over the network, the traffic must first be captured. The network drivers at the bottom-level are the core module for detecting and capturing the data transmitted. And then all data are forwarded to high-level modules to be analyzed, summarized and outputted on screen. The architecture of Capsa is described as Figure 1.
1. Network drivers are responsible for network traffic capture and ensure the data is accurate and complete.
2. All captured data is delivered to analysis modules for real-time diagnosis and analysis, such as diagnosis module, statistic modules and packet decoding module, and other analysis modules.
3. Finally, the analysis results are outputted to user interface and/or to hard disk.

**Data capture**

Capsa can capture packets by the following three methods:

1. With Colasoft NDIS Protocol Driver on Windows, capture packets by network adapters.
2. With Colasoft NDIS Intermediate Driver on Windows, capture packets by network adapters.
3. With Colasoft TDI Driver on Windows, capture local loop packets without network adapters.

By default, Capsa collects traffic via Colasoft NDIS Protocol Driver and Colasoft TDI Driver. The following figure outlines the data capture process for Capsa.
The efficiency of data capture at the bottom level is crucial to the following analysis missions. Thus, filters are implemented on this level to filter out the irrelevant packets so as to avoid the waste of the resource due to data transfer from driver level to application level.

Data analysis
When the driver gets a packet matching filtering conditions, it immediately delivers the packet to the system kernel for further analysis. The analysis includes statistics, in-depth packet inspection, packet decoding and protocol analysis. The following flowchart shows the packet analysis process of Capsa.

Data output and presentation
After packet analysis, all analysis results and statistics are presented in the form of charts, lists and reports on the screen. The analysis contents presented including packet decoding, nodes, protocols, IP flow, TCP flow, conversations and logs. In addition, these lists, reports and logs can be exported for further use according to the need.
Key Features

Capsa provides many powerful features, including some unique features different from other network sniffer products.

Colasoft Packet Analysis Engine (CSPAE) II

The 2nd generation of Colasoft Packet Analysis Engine (CSPAE), powered by the innovative Colasoft dynamic object model (CSDOM), greatly improves analysis efficiency and performance under heavy traffic networks. The following new technologies are applied to Capsa.

- Multi-thread analysis
  - Upgrade single-thread analysis to multi-thread analysis technology, which take full advantage of the processing ability of multi-core CPU.

- Multiple Cycle Buffer (MCB)
  - Recycle multiple cache buffers
  - Parallelize data analysis and data accessing to avoid latency from analysis and data query
  - Decrease memory fragmentation

- Direct Memory Access (DMA)
  - Bypass kernel-level to transmit data directly to user-level
  - Speed up data transmission

- Protocol dynamic creation
  - Dynamically create protocol tree structure
  - Effectively identify protocol and sub-protocol types
  - Support custom protocol definition

Directive analysis guide

An easy-to-use Start Page is provided to guide users to start an analysis project. Usually an analysis project can be started within four simple steps:

1. Select an analysis mode: real-time monitor or replay captured packets.
2. Select the network adapters for capturing packets and then select a network profile, or select the packet files to be replayed.
3. Select an appropriate analysis profile.
4. Click to start an analysis project.

Analysis Settings

Analysis Settings section on the Start Page contains the settings for an analysis project, to provide flexible, extensible and effective analysis performance. On Analysis Settings, you can configure the settings about node group, name table, alarms, analysis modules, analysis objects and so on. All settings are memorized by the program when the program or even the operating system is shut down, and can be applied to other analysis projects.
Different analysis settings are set for different objects. On Analysis Settings, there are analysis settings named Default, which provides comprehensive analysis of all the applications and network problems.

You can also create, edit, duplicate, and delete analysis settings by right-clicking anywhere on Analysis Settings section.

As for adding other settings, there are some configurations for reference.

<table>
<thead>
<tr>
<th>Name</th>
<th>Description</th>
<th>Modules Needed</th>
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<td>Provides traffic statistics and high efficient analysis of main objects, including MAC.</td>
<td>DNS</td>
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<tr>
<td>Security Analysis</td>
<td>Provides dedicated analysis of potential network security risk.</td>
<td>ARP, DNS, Email, FTP, HTTP, ICMP</td>
</tr>
<tr>
<td>HTTP Analysis</td>
<td>Analyzes Web applications (based on HTTP) and record clients’ web activities and web communication logs.</td>
<td>DNS, HTTP</td>
</tr>
<tr>
<td>Email Analysis</td>
<td>Analyzes Email applications (based on POP3 and SMTP) and monitor Email content and attachments and log Email transactions.</td>
<td>DNS, Email</td>
</tr>
<tr>
<td>DNS Analysis</td>
<td>Analyzes DNS applications, diagnose DNS applications errors and record DNS application logs.</td>
<td>DNS</td>
</tr>
<tr>
<td>FTP Analysis</td>
<td>Analyzes FTP applications (based on TCP port 21 and 20) and FTP transaction logs.</td>
<td>DNS, FTP</td>
</tr>
<tr>
<td>VoIP Analysis</td>
<td>Provides analysis and troubleshooting for VoIP calls.</td>
<td>ARP, DNS, ICMP, VoIP</td>
</tr>
<tr>
<td>Process Analysis</td>
<td>Provides network traffic analysis and statistics for all local processes.</td>
<td>ARP, NDS, Email, FTP, HTTP, ICMP</td>
</tr>
</tbody>
</table>

**Node Explorer window**

A Node Explorer window is provided to let users view the analysis and statistics of a specific node, a network segment or a protocol, conveniently. It is functionally a powerful filter and includes three types of node explorers: protocol node explorer for hierarchically displaying the protocols on the network, MAC explorer for users to view the communications between MAC addresses, and IP node explorer for providing analysis and statistics about IP nodes.

**Powerful dashboard**

Various charts and graphs can be defined to visualize the network traffic just by a few clicks, not only on the whole network but down to a specific node. In addition, top statistics can be displayed in charts to display the traffic of the network in real-time to get you know the network status directly and comprehensively.
Expert diagnosis
Capsa presents an expert system capable of performing fault and performance management through different levels. The expert diagnosis module can identify and analyze more than 40 network problems automatically and advise solutions accordingly. Not only providing you with diagnosis results, Capsa tells you the suspect host addresses, possible causes and solutions for the problem. It is time saving and more effective for wireless network troubleshooting. Therefore, it helps network administrators with plans of corrective action.

Traffic analysis
With traffic analysis, the host with largest communication volume can be located easily and quickly. You can sort the nodes according to bytes, packets, bit rate, TCP conversation quantity, and many other parameters. Furthermore, the host with largest sending traffic, the host with largest receiving traffic, the host with largest broadcast volume, and the network segment with largest internal traffic can be located easily.

Protocol analysis
Capsa hierarchically presents the protocols according to actual encapsulation order of network protocols, with the traffic statistics of each protocol node, including the packets statistics, bytes statistics, bit rate, and traffic percentages. With protocol analysis, you can easily find the applications with largest traffic volume so as to assist you in troubleshooting the network.

Process analysis
Capsa provides a Process view, which provides traffic statistics for local processes, including total bytes, packets, Bps, bps, pps, path, etc. You can double-click a process to view all packets for that process. Also a Process Explorer is provided to group the processes, listing the process name and process ID in a tree-like structure. A Process column is provided for TCP Conversation view and UDP Conversation view to show the process name of that TCP/UDP conversation, which helps users troubleshoot quickly.

Application analysis
The application analysis is able to show all the traffic statistics for applications, including total bytes, packets, Bps, bps, pps, etc. Once an application is selected, the lower pane will show protocol and conversation information related to that application. Double-click an application, the Packet Decoding window will open to show packets related to that application.

Conversation analysis
Capsa provides four types of conversation analysis: MAC conversation which is conversation between MAC addresses, IP conversation, TCP conversation, and UDP conversation. Each type of conversation is provided with source address, destination address, packets as well as bytes for the conversation, start time as well as end time, and conversation duration.

TCP transaction analysis
Capsa presents a comprehensive high-level overview of health of applications on your network. From TCP transaction analysis, you can drill down to access more detailed information, including TCP server/client response time, delay, retransmissions, and further down to the server flow to observe
the actual content of the flow. This unparalleled level of control and visibility speeds time to
application problem resolution and minimize overall network downtime.

Detailed decoding
A decoding view is provided to display the detailed decoding information of all packets, including
summary decoding, field decoding, hexadecimal decoding, ASCII and EBCDIC decoding. With the
decoding information, you can know the original data transmitted over the network.

Flexible reports
A report contains the statistic information of summary statistics, diagnosis events, protocol statistics,
and top 10’s traffic. In addition, you can make a report not only on the whole network but also on a
specific node. Furthermore, you can customize the report template with the company name and
private log picture, and save the reports as HTML or PDF format to disk.

Real-time alarms
Alarms can be defined to inform you network anomalies based on various traffic parameters, including
the traffic, the packet size, the utilization, protocols, conversations, applications, expert diagnosis
events, and many other parameters. In addition, the alarms can be defined both on the global network
and on a specific node. When the alarms are triggered, a notification pops up and a sound generates
to get you know the anomalies immediately. Besides, the triggered alarms can be notified with emails
to get you know the details even if you are not around the computer.

Log analysis
Network communications analyzed by advanced analysis modules can be recorded and displayed in a
form of logs, including HTTP request and reply logs, DNS query logs, email sending and receiving logs,
FTP file transfer logs, SSL certification logs, VoIP calls logs and VoIP signaling calls logs. Furthermore,
the Email logs can not only record the sending and receiving actions but save the copies of the email
content, including its body and all the attachments. In addition, all the logs can be saved automatically,
into one file or multiple files according to time length or the size.

Dedicated security analysis
Capsa provides an in-depth security analysis profile to detect security threats, including ARP attack,
TCP port scan, worm activities, DoS attack, and suspicious conversations. Once those attacks are
detected, the infected or attacked hosts will be listed, as well as the time when they are infected or
attacked and the hosts who initiate the attack.

Complete 802.11 a/b/g/n support
Wireless networking is overwhelmingly compelling - it's cheap, easy, and portable. As an innovative
and high quality network analysis solution for building the latest safe wireless network, Capsa is also
designed to measure application performance, monitor network activities, troubleshoot network
problems, and evaluate network security. Capsa for WiFi is launched with seamless Wi-Fi technology
adoption for 802.11 a/b/g/n networks.
Efficient WEP/WPA/WPA2 decryption

Capsa for WiFi is able to not only capture wireless traffic, but also decode the encrypted wireless data. No matter which encryption type an AP uses, all WEP, WPA and even the hardest WPA2 wireless traffic can be decrypted with the pre-specified security key. Additionally you do not have to figure out the encryption type of an AP, Capsa for WiFi will identify and match the encryption type of keys automatically.

HTTPS decryption

Capsa enables users to decrypt the HTTPS message with the right configuration of key file. There are three common decryption method: RSA, PSK, and (P)MS log file. Capsa support all of these three methods. Users could choose either to edit the RSA key list, to use a PSK, import a (P)MS log file, or even use them all at the same time for the decryption.

Protocol customization

Capsa recognizes more than 1,700 protocols and sub-protocols. You can easily create signatures to recognize new protocols to your specific needs. You can customize protocols by Ethernet type, IP encapsulated protocol ID, TCP port and UDP port.

Application customization

Capsa has more than 1,800 system applications. Capsa also allows you to create signatures to identify new applications to your specific needs. You can customize applications by protocol, port, pattern, IP address, IP address pair, IP address + protocol, address + port, client + server, and address + port + pattern.

Automatic packet capture

A task scheduler is provided to automatically capture packets with pre-determined analysis settings. This function is designed for the mission to capture packets while the user is away from the network. For example, Capsa can be launched automatically to capture packets at midnight, and the packets can be analyzed later next morning. Capsa can also be scheduled to run capture periodically each day, or specified days of each week. For example, an auto-run packet capture task can be created if it’s only needed to analyze network packets of each business day between 9:00 and 17:00 from Monday to Friday.

VoIP analysis support

Capsa provides a VoIP analysis module to real-time capture and analyze VoIP calls and graphically display VoIP analysis results. A VoIP view lists all VoIP calls as well as their related statistics and has a lower pane for analyzing voice and video control flows and media flows as well as their jitter, loss, MOS, etc., to visualize analysis data and assess voice and video quality. A VoIP Explorer groups private and public IP addresses for VoIP calls. A VoIP dashboard contains the VoIP analysis charts graphically. Furthermore, there are VoIP diagnosis events and VoIP logs.

Port number based statistics

A Port view is provided to present traffic statistics based on TCP/UDP port numbers. This feature is useful when you want to analyze a specific application. The port numbers are provided with above
layer protocol, packets, bytes, average packet size, and common application. All TCP and/or UDP conversations are recorded for selected port number.

**Deep packet inspection filter**
By setting up filters, we can capture only the specific packets, separate important data, and filter out unnecessary data. In this way, you can focus on only the data information of network failure or network attack, instead of looking for it in a large amount of data, reducing the trouble and complexity of finding data in a large amount of data. Colasoft Network Analysis System also provides you with a default list of protocol filters, where you can easily customize filters and manage all filters. In DPI filters, you can input the filter expression to filter packets, so that the results will be more precise.

**Easy-to-use display filter**
Besides the capture filter, Capsa provides display filters to display interested items. The simple display filter is based on the field columns on the statistical views. An advanced display filter is available for the Packet view to display-screen out uninterested packets based on the protocol fields of a packet. The advanced display filter can even display the packets of specified time range.
System Specifications

Capsa is a network management solution which integrates traffic capture, analysis and statistics, fault diagnosis, and performance evaluation, to thus help network administrators troubleshoot the network, ensure the network security, enhance the network performance, and maximize the network value.

The following lists describe the main system specifications.

Comprehensive traffic statistics
- Total network traffic summary
- Total network traffic volume
- Broadcast traffic volume
- Multicast traffic volume
- Internal traffic volume
- Traffic volume of an IP address
- Traffic volume of a MAC address
- Traffic volume of a segment
- Traffic volume of a VLAN
- Traffic volume of an application (protocol)
- Downlink traffic volume
- Uplink traffic volume
- Downlink packets quantity
- Uplink packets quantity
- Total packets quantity
- Physical layer conversation statistics
- IP layer conversation statistics
- TCP conversation statistics
- UDP conversation statistics
- Packets per second (pps) statistics
- Inbound/outbound traffic
- Inbound/outbound packet ratio
- IP country group
- Alarms on traffic, protocols and diagnosis
- Port based statistics
- Top domain name statistics

Expert diagnosis
- ARP scan
- ARP man-in-the-middle attack
- ARP spoofing attack
- TCP port scan
- UDP port scan
- ICMP scan
- Data link layer diagnosis
- IP layer diagnosis
- Transport layer diagnosis
- Application layer diagnosis
- P2P application analysis
- IP address conflict
- Network loop
- Worm activity
- DNS service fault
- Email service fault (SMTP & POP3)
- HTTP service fault
- FTP file transfer fault
- Proxy service over port 80, 23, 53, 110
- Abnormal traffic diagnosis
- Spam traffic diagnosis

Protocol analysis
- Identify user-defined protocol
- Identify network service
- Analyze network service
- Analyze bandwidth consumption
- Summarize application packets
- Locate hosts running a specific service
- Decode protocol with Hex, ASCII and EBCDIC
- Identify abnormal protocol
- Identify packets with forged data
- Display protocol in OSI 7 layer structure
Conversation analysis
- Conversation between MAC addresses
- Conversation between IP addresses
- TCP conversation
- Reconstruct TCP communication
- TCP transactions

Security analysis
- Rapidly locate network attacks
  - Fragment attack
  - TCP scan
  - UDP scan
  - ICMP scan
  - Email worm
  - DoS attack
  - MAC flooding attack
  - Suspicious conversation
- Plain text transmission
- Unauthorized access
- Other abnormal network activities
- Potential network security threats
- Website security evaluation
- Email security evaluation
- DNS security evaluation
- FTP file transfer security evaluation
- Terminal security evaluation
- Network security baseline

Performance evaluation
- Evaluate outbound bandwidth demand
- Evaluate outbound bandwidth utilization
- Evaluate internal bandwidth usage
- Evaluate packet size distribution
- Evaluate network upgrade performance
- Analyze TCP transaction performance
- Evaluate critical business traffic and non-business traffic
- Evaluate network transmission performance
- Baseline network performance
- In-depth analysis of application performance
Product Specifications

Supported network types
- Ethernet
- Fast Ethernet
- Gigabit Ethernet
- 802.11 a/b/g/n wireless networks transmitting on 2.4 GHz and 5 GHz
  - 802.11a: 6, 9, 12, 18, 24, 36, 48, 54, 72, 96, 108 Mbps
  - 802.11b: 1, 2, 5, 5, 11 Mbps
  - 802.11g: 5, 5, 6, 9, 11, 12, 18, 22, 24, 33, 48, 54 Mbps

Supported network adapters
- 10/100/1000 Mbps Ethernet adapters
- Supported wireless adapters including:
  - Atheros AR7015, AR6004, AR9380, AR9382, AR9390, AR9485, AR9462, AR958x
  - Intel 1000, 4965, 5100, 5150, 5300, 5350, 6200, 6250, 6300, 6350, AC 7260, 82579LM
  - Realtek RTL8188CU, RTL8192CU, RTL8187
  - Broadcom 4313GN 802.11 b/g/n
  - TP-Link TL-WDN3200 (5.1.7.5014), TL-822N v2
  - D-Link DWA-160 B2 (5.1.7.5014)

System requirements

Operating systems
- Windows Server 2008 (64-bit)*
- Windows Server 2012 (64-bit)**
- Windows Vista (64-bit)
- Windows 7 (64-bit)
- Windows 8/8.1 (64-bit)
- Windows 10 Professional (64-bit)

* indicates that the wireless analysis module is not compatible with this operating system.
** indicates that Colasoft Packet Builder is not compatible with this operating system.

Minimum
- CPU: P4 2.8 GHz
- RAM: 4 GB
- Internet Explorer 6.0
- 100 MB free disk space

Recommended
- CPU: Intel Dual-Core 3.2 GHz
- RAM: 8 GB or more
- Internet Explorer 8.0 or higher
- 10 GB additional space for packet files and logs
Supported packet file formats

Supported packet file formats to replay
- Accellent 5Views Packet File (*.5vw)
- Colasoft Packet File (*.cscpkt; *.rapkt; *.rawpkt; *.cacproj)
- EtherPeek Packet File (V7/V9) (*.pkt)
- HP Unix Nettl Packet File (*.TRCO; TRC1)
- Libpcap (Wireshark, Tcpdump, Ethereal, etc.) (*.cap; *pcap)
- Wireshark (Wireshark, etc.) (*.pcapang; *pcapang.gz; *.ntar; *.ntar.gz)
- Microsoft Network Monitor 1.x 2.x (*.cap)
- Novell LANalyzer (*.tr1)
- Network Instruments Observer V9.0 (*.bfr)
- NetXRay 2.0, and Windows Sniffer (*.cap)
- Sun_Snoop (*.Snoop)
- Visual Network Traffic Capture (*.cap)

Supported packet file formats to export
- Accellent 5Views Packet File (*.5vw)
- Colasoft Packet File (V3) (*.rapkt)
- Colasoft Packet File (*.cscpkt)
- Colasoft Raw Packet File (*.rawpkt)
- Colasoft Raw Packet File (V2) (*.rawpkt)
- EtherPeek Packet File (V9) (*.pkt)
- HP Unix Nettl Packet File (*.TRCO; *.TRC1)
- Libpcap (Wireshark, Tcpdump, Ethereal, etc.) (*.cap; *pcap)
- Wireshark (Wireshark, etc.) (*.pcapang; *pcapang.gz; *.ntar; *.ntar.gz)
- Microsoft Network Monitor 1.x 2.x (*.cap)
- Novell LANalyzer (*.tr1)
- NetXRay 2.0, and Windows Sniffer (*.cap)
- Sun_Snoop (*.Snoop)
- Visual Network Traffic Capture (*.cap)

Supported protocols

Capsa supports 1776 protocols and sub-protocols. The following are the supported application layer protocols.

MINT, MIPv6, MONG0, MSDP, Netsync, MSNMS, NBDS, OLSR, OMAPI, OPSI, PacketBB, PCEP, PCP, PGSQL, PKTC, PULSE, QUAKE, QUAKE2, QUAKE3, QUAKEWORLD, RDT, Rlogin, RSIP, RSYNC, SAMETIME, SCoP, SEBEK, SIGCOMP, SIR, SliMP3, SMRSE, SMUX, Socks, SoulSeek, SPDY, SRVLOC, T.38, Tetra, TFP, TNS, TCP, TPNP, TZPS, UDPNCP, ULP, VlCP, WASSP, WINS-Replication, WoW, WTLS, X11, XDMCP, XMPP, XOT, XYPLEX, ZEP, AllJoyn NS, MRP-MMRP, MRP-MSRP, MRP-MVRP, NSRP, ROHC, Roofnet, RTcfg, Rtnac, SERCOS III V1.1, SNAETH, TDMoE, TELKONET, TIPC, TRILL, TTE PCF, VMLAB, VNTAG, WAI, WRETH, WSNM, swiPe, UDPlite, XTP, HOPOPT, ST, BBN-RCC-MON, NVP-II, ARGUS, EMCON, XNET, MUX, DCN-MEAS, TRUNK-1, TRUNK-2, LEAF-1, LEAF-2, MFE-NSP, MERIT-IMP, 3PC, IDR-P-CMTP, TPPP, IL, IPv6-